

January 2025 – Activity Data



3365
Calls Handled by
Reception



3338
Calls answered
within 2 minutes



69
Abandoned Calls



378
Hospital Referrals



16881
Items issued via
Prescription

1034
Total Digital
Requests



232
Administrative
Communications
Issued



100
Medical Certificates
Issued



335
Text Messages Sent
& Received



4095
Total
Appointments



4003
Appointments
Seen



92
Total Missed
Appointments